



CalAIM Enhanced Care Management and In-Lieu-of Services Workgroup Charter

October 2019

Background

California Advancing and Innovating Medi-Cal (CalAIM) is a multi-year DHCS initiative to implement overarching policy changes across all Medi-Cal delivery systems, with the objectives of:

1. Reducing variation and complexity across the delivery systems;
2. Identifying and managing member risk and need through population health management strategies; and
3. Improving quality outcomes and driving delivery system transformation through value-based initiatives, modernization of systems, and payment reform.

Purpose

Enhanced Care Management

This workgroup will discuss the possibility of establishing a statewide enhanced care management (ECM) benefit. The goal of an ECM benefit is to provide a whole-person approach to care that addresses the clinical and non-clinical needs of high-need Medi-Cal beneficiaries enrolled in managed care health plans (MCPs). ECM is a collaborative and interdisciplinary approach to providing intensive and comprehensive care management services. The proposed ECM benefit would replace the current Health Homes Program and Whole Person Care (WPC) care management pilots, building on positive outcomes from those programs.

Target populations for ECM include, but are not limited to: 1) high utilizers (top 1–5%) of care; 2) individuals at risk for institutionalization (including individuals with Serious Mental Illness, children with Serious Emotional Disturbance, and individuals eligible for long-term care (LTC)); 3) those with frequent hospital or emergency room (ER) admissions; 4) nursing facility residents who want to transition to the community; 5) individuals transitioning from incarceration; and 6) individuals suffering from chronic homelessness or who are at risk of becoming homeless.

In Lieu-Of Services

Additionally, DHCS is seeking input regarding the possibility of including In Lieu-of Services (ILOS), which are flexible wrap-around services that the MCP would integrate into its population health strategy. These services are provided as a substitute, or to avoid, other Medi-Cal covered services such as ER utilization, a hospital or skilled nursing facility admission, or a discharge delay. ILOS would be integrated with Case or Care Management for members at medium-to-high levels of risk and may fill gaps in State Plan benefits to address medical or social determinants of health needs.

Examples of ILOS include but are not limited to: 1) housing transition and sustaining services; 2) recuperative care; 3) short-term non-medical respite; 4) home and community-based wrap around services for beneficiaries to transition or reside safely in their home or community; and 5) sobering centers.

The workgroup will provide feedback on these concepts, including on topics such as target populations, beneficiary and provider eligibility criteria for ILOS and the new ECM benefit, and payment structures.

Workgroup Scope and Objectives

The CalAIM ECM & ILOS workgroup is being established to provide an opportunity for stakeholders to provide feedback on DHCS' proposals. Workgroup members will be asked to participate in a series of discussions on the ECM & ILOS proposal and:

- Discuss opportunities and challenges around implementing a statewide ECM benefit;
- Provide feedback on proposed ECM target populations;
- Discuss opportunities and challenges around implementing ILOS; and
- Provide feedback on a menu of proposed ILOS, as well as beneficiary eligibility criteria, provider types, and any proposed restrictions or limitations on ILOS.

Deliverables

- DHCS will provide an agenda, written proposals, key questions, and relevant discussion materials for review in advance of each workgroup meeting.
- DHCS will provide meeting notes and a summary of each workgroup discussion to all workgroup members and other key interested parties.
- Other deliverables may be identified and developed during the course of the workgroup process.

Workgroup Requirements and Expectations

- Workgroup members must commit to attend several in-person meetings in Sacramento beginning in November 2019;
- Members are expected to participate in person—all meetings will be held in Sacramento;
- The workgroups will be a solution-focused, collegial environment for respectfully expressing different points of view;
- The workgroup meetings will be a mechanism for direct communication and problem solving with DHCS;
- Members may be asked to provide and/or present information to the workgroup;
- DHCS will not pay a per diem or compensate members for expenses, including travel and related costs to attend meetings; and
- All meetings will be held in accordance with the Bagley-Keene Open Meeting Act.

Meeting Schedule

The CalAIM ECM & ILOS workgroup meetings will take place on the following dates. All meetings will be held in the 1st floor conference room at 1700 K Street, Sacramento, CA 95811. Meetings will not start before 10 a.m. or end past 4:00 p.m. Agendas and times for each meeting will be finalized closer to the meeting date. The number of workgroup meetings will be tailored based on the discussions that take place; all five meeting dates may not be needed.

- Wednesday, November 20th, 2019
- Thursday, December 19th, 2019
- Wednesday, January 22nd, 2020
- Wednesday, February 19th, 2020

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